

cation.
More for Education.

The Big BYOD Toolkit for Parents



BYOD

2023/24

How to order your child's device

We've made browsing and ordering technology a breeze.

Here's how it works:

1. [Click here](#) to go to the JB Hi-Fi Education website
2. Enter your B D number in the search bar
3. [Click here](#) to go to the JB Hi-Fi Education website
4. [Click here](#) to go to the JB Hi-Fi Education website
5. [Click here](#) to go to the JB Hi-Fi Education website



Getting your devices delivered pronto

We offer fast, contactless delivery options for BYOD customers, including home delivery, school delivery or pick-up from a participating JB Hi-Fi retail store of your choice.

Home delivery

Choose your preferred delivery location from the list below. Delivery is available to participating schools and homes in the following areas:

School delivery

Choose your preferred delivery location from the list below. Delivery is available to participating schools in the following areas:

Store pickup

Choose your preferred pickup location from the list below. Pickup is available to participating schools in the following areas:



Your protection if things go wrong

Even the best equipment can be subject to failure or problems. That's why we're ready for anything so your downtime is never a long time.

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How to log a warranty repair claim

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Frequently asked questions

What to buy

How do I know what to buy for my child?

Education B D 2023/24

Do I need to buy software?

Education B D 2023/24

Do I need to buy insurance or warranties?

Education B D 2023/24

Frequently asked questions

My order

How can I see/track my order?

Go to [My account](#) and click on [My orders](#). You will see a list of your orders with their status and tracking information. You can also click on the order number to see more details.

Can I cancel my order?

You can cancel your order if it has not yet been shipped. Go to [My account](#) and click on [My orders](#). You will see a list of your orders with their status and tracking information. You can also click on the order number to see more details. If you need to cancel an order, please contact our customer service team at education@jbhifi.com.au or call us on **1300 730 548** (Mon-Fri, 9am-5pm AEST).

Can I change my order?

You can change your order if it has not yet been shipped. Go to [My account](#) and click on [My orders](#). You will see a list of your orders with their status and tracking information. You can also click on the order number to see more details. If you need to change an order, please contact our customer service team at education@jbhifi.com.au or call us on **1300 730 548** (Mon-Fri, 9am-5pm AEST).